



How to report a crime

Call 112 immediately for prompt assistance if you have witnessed or are the victim of a crime .

- Calmly report information such as date, location, the crime itself, as well as the appearance, characteristics, accessories, number of participants, direction and transportation means of escape, etc. of the offender(s).
- 112 reports can be called in from public telephones free of charge by pressing the emergency button (red emergency call button + 112). 112 can also be called to report emergencies other than crimes.
 - ※ Report on crimes (damages) is received through a 3rd party interpretation service (police officer – interpreter – appellant) format when foreigner makes 112 call.
- If you can't make a phone call, you can report a crime by using or '112 Emergency Reporting App'.
 - ※ You can download '112 Emergency Reporting App' from the Google Play Store or Apple App Store.
- Crime scenes must be preserved until the police arrive to facilitate the collection of evidence. Cooperate with the police during a crime scene investigation.



Hotline for help

Crime report and emergencies

Crime report(National Police Agency)	112
School violence report center (National Police Agency)	117
Fire·emergencies·emergency rescue report (Fire Department)	119
Hacking, spam, private information infringement report (KISA)	118
Seoul Crisis Intervention Center for Women and Children (Ministry of Gender Equality and Family)	1899-3075
Missing children report (National Police Agency)	182
Emergency consultation line for women (Ministry of Gender Equality and Family)	1366
Danuri call center (Ministry of Gender Equality and Family)	1577-1366

Other crimes

General Information Center for Foreigners (Ministry of Justice)	1345
Government service guide (Ministry of Interior and Safety)	110
Foreign tourist information (Korea Tourism Organization)	1330
Human rights violation appeal·consultation (National Human Rights Commission of Korea)	1331
Legal consultation (Korea Legal Aid Corporation)	132
Institution specialized for protection of children (Ministry of Health & Welfare)	129
Cyber consultation line for youth (Ministry of Gender Equality and Family)	1388



Korean National Police Agency Help to Create a Safer Society

The police are implementing the 「Waiver of Notice of Illegal Immigrants」 in alliance with the Ministry of Justice in order to protect crime victims and the human rights of foreign migrants in Korea.

- The 「Waiver of Notice of Illegal Immigrant」 is a program that allows the police not to notify the personal information about an illegal immigrant to the local immigration authorities if the immigrant reports a crime committed against himself/herself to the police.
- The applicable crimes are as follows:

- (Criminal Law) Murder, injury/assault, manslaughter, abandonment/abuse, arrest/confinement, blackmail, capture/abduction, rape/harassment, obstruction of exercise of a right, theft/robbery and fraud/intimidation
- (Special cases) Punishment of violences, etc.act, Act on special cases concerning the punishment, etc. of sexual crimes, Act on special cases concerning the settlement of traffic accidents, Act on the punishment of arrangement of commercial sex acts, etc. Employment security act(article 46)

- If you become a victim of crime, do not hesitate to call 112 or contact others to get help.

'Assistance Center for Foreigners' such as the multicultural family support center, NGO Organization, etc. are being operated to enable foreigners to report crimes and make civil appeals without having to visit a police station.

Process

1. Foreign victim of a crime or legal dispute
2. Report/request made to the Assistance Center for Foreigners
3. Case forwarded to the Foreign Affairs Police Station
4. Case processed by the police or reported to appropriate organization for processing

- Foreigners can visit an Assistance Center for Foreigners to report a crime or request help with any inconvenience experienced while living in Korea. An assistant will forward the report received or request assistance to the police or foreign affairs police. Depending on the nature of the report or request, the police or Foreign Affairs Section may handle the case directly or forward it to an appropriate organization.



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Crime report or counseling measures

- Reports related to criminal cases such as violence, domestic violence, school violence, fraud (prosecution, complaint), etc. shall be handled directly by the responsible police Section.
- Details related to overdue wages, industrial accidents, residence status, etc. shall be reported to the Ministry of Labor, Ministry of Gender Equality & Family or the Ministry of Justice. The appellant may be directed to the related embassy or consulate depending on the details of the civil appeal made.

※ Locations of Assistance Centers for Foreigners can be inquired about in the Foreign Affairs Section at your nearest police station.

The support is available for the crime (victimization) prevention training and the prep-course for the written test for driving.

- To support the creation of a stable society with resident aliens.
 - A 'Visiting Crime Prevention Class' is being operated by the Multicultural Family Support Center, Labor Status, NGO Organizations, etc. to provide consultation about difficulties and inform cases of common crimes, aspects to be considered according to the characteristics of the group such as marriage immigrant women, foreign workers, foreign students, etc. by visiting the chosen location.
 - The 'Driver's License Classes for Foreigners' are offered for free by a professional instructor so as to provide support for the written test for driving (the textbook is available in three languages).

Written Test for Driving

- Driver's license test center of Road Traffic Authority 1577-1120 (<https://www.safedriving.or.kr>)
- Written test Can be applied for in three languages
 - ※ English, Chinese and Vietnamese

※ Inquiries about the Crime Prevention Section and Driving License Class can be checked in the foreign affairs department at your nearest police station.

Interpretation service is provided when reporting a crime (damage) and for civil appeals in order to assist foreigners not fluent in the Korean language.

Interpretation Service Status

- Tourist Interpretation Information 1330
 - 8 languages such as Korean, English, Japanese, Chinese, etc.
 - Korean, English, Japanese, Chinese (24 hours)
 - Russian, Vietnamese, Thai, Malaysian (08:00~19:00)
- Danuri Call Center 1577-1366 (24 hours)
 - 13 languages such as Vietnamese, Mongolian, Khmer language, etc.
- General Information Center for Foreigners 1345, 1661-2025
 - 20 languages such as Thai, Indonesian, Urdu language, etc.
 - Korean, English, Chinese (09:00~22:00)
 - 17 languages including Vietnamese(09:00~18:00)
- BBB Korea 1588-5644 (24 hours)
 - 20 languages such as Turkish, Polish, Hindi, Malay language, etc.

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영어
English

Crime Prevention Guide for Foreigners



경찰청
KOREAN NATIONAL POLICE AGENCY



Unknowingly Committed Crimes

Actions such as illegal videotaping and transmission of pornography, etc. are punished severely.

- Even if there is no physical contact, ① actions of transmitting words or photographs that induce sexual humiliation through Internet and mobile phone, etc., ② action of filming the body of others without their consent and ③ actions of distributing them without consent are criminal activities.

▶ **Penalty** ①Article 13 of the act on special cases concerning the punishment, etc. of sexual crimes(imprisonment for not more than two years or by a fine not exceeding five million won) ②, ③ Article 14 of the act on special cases concerning the punishment, etc. of sexual crimes(imprisonment for not more than five years or by a fine not exceeding thirty million won)

Action of carrying or taking narcotic drug is punished severely.

- Actions of selling, accepting, taking or smuggling narcotic drug, or smoking marijuana are punished severely.

▶ **Penalty** Article 60 of the narcotics control act(imprisonment with labor for not more than ten years or by a fine not exceeding 100 million won)

In the event of forming a group or join a group for the purpose of committing crimes such as violence, injury, blackmail, house-breaking, property destruction, imprisonment, extortion, threatening, etc. will receive heavier punishments.

Weapons such as knives and spears, must not be carried without a permit.

▶ **Penalty** Article 3 2 punishment of minor offenses act(by a fine not exceeding one hundred thousand won, by misdemeanor imprisonment, or by a minor fine)

Gambling and opening of gambling places

- Mah-jong (China), Hi-low (Thailand), Xoc Dia (Vietnam), Poker and Hwatu must not be played for the purpose of gaining property or betting.

- A person who opens a gambling place is also severely punishable as a person who gambles.

Taking possession of properties without owners from streets (bicycles, etc.) is also punishable as theft.

Overseas money transfer between individuals without using a foreign exchange bank is punishable as a serious crime.

Foreigners over the age of 17 must always carry a form of identification (Passport, alien registration card). Failure to do so can result in a fine being imposed (less than 1 million won).

- If you try to use an ID of another person or deceive status, it may be separately charged with obstruction of Performance of Official Duties by Fraudulent Means

※ The Police National Agency and the Ministry of Justice (Korea Immigration Service) can jointly use personal information of foreigners since 2014.

The following cases when driving vehicles and motorcycle, and without license, etc. are severely punished.

- Driving without driver's license

▶ **Penalty** ①Automobile ⇒ Imprisonment with labor for not more than one year or by a fine not exceeding three million won
②Motorcycle ⇒ A fine not exceeding 300,000 won

- Driving while under the influence of alcohol

Blood alcohol concentration	Punishments	Administrative disposition
0.03% ~ 0.08%	Imprisonment with labor for not more than one year	Suspension of license
0.08% ~ 0.2%	1 ~ 2 years of imprisonment	Revocation of license
More than 0.2%	2 ~ 5 years of imprisonment	Revocation of license
Caught driving under the influence of alcohol more than 2 times	2 ~ 5 years of imprisonment	Revocation of license

- Driving vehicles (namely Daepocha) without legal transfer of ownership

▶ **Penalty** Clause 2 of Article 81-7 of Automobile Management Act (less than 1 year of imprisonment or fine of less than 10 million Won)

You need to take precautions since penalty or fines can be charged in case of violation of basic regulations

- Do not throw cigarettes, chewing gum, trash, etc. thoughtlessly.
- Do not spit thoughtlessly in public places or smoke in no-smoking areas.
- Drivers of motorcycles and riders must wear a helmet, and when you cross the road must be crossed a pedestrian overpass or crosswalk



How to prevent and cope with crimes in daily life

Fraud (illegal pyramid sale telephone financial fraud (Voice Phishing), Internet frauds, etc.)

- Refrain from direct transactions of goods in which the consumer becomes the seller without using traditional wholesale and retail sales distribution levels in the following cases, and the encouragement of subscription as a member or sales staff of such operators:

- When gathering members and investors in return of high profits, encouraging buying spree, forced purchase, loans, etc.
- When registering part-timers, homebound work and employment as sales staff, etc. but in reality forcing the purchase of goods
- When advertising products falsely or exaggeratingly as high-quality and selling at a more expensive price

Verification inquiries of registered legal businesses

- Fair Trade Commission**
www.ftc.go.kr, 044-200-4010
- Mutual Aid Cooperation**
www.macco.or.kr, 02-566-1202
- Korea Special Sales Cooperation**
www.kossa.or.kr, 02-2058-0831

- Do not reply to telephone requests of personal information such as bank accounts, cards, identification number, etc. pretending to be from a public organization or financial organization.

※ Frauds of bank statements and by pretending to be a call center telemarketer, etc. are also severely punished.

Voice Phishing Cases

- Demands for a child's ransom after creating a situation when the child cannot answer the phone
- Demand for tax returns by parties claiming to be an employee of the National Pension Service or National Health Insurance Corporation
- Demands for bill/fee payment by parties claiming to be an employee of a bank, credit card company or telephone/Internet company
- Demand for personal/bank information by parties claiming to be an employee of an official organization (police, public prosecutor, etc.)
- When a friend asks to borrow some money into an account of someone else not of his/her own using mail, etc.

- Refrain from direct transactions between individuals on the Internet. When using an online store, verify its business registration details for legitimacy.

※ Cyber Security Center (cyberbureau.police.go.kr) and Cyber Cop (mobile application): Inquiry of information about Internet fraud suspects and report of damages

Domestic violence / date violence

- If domestic violence or date violence happens to you, do not hesitate, contact the police or your family, relatives, neighbors or friends to ask for help.

※ Obtain the proof of violence such as photos or medical certificates, and contact the domestic violence counseling organizations including women's organizations and the rehab centers (Consultation hotline for Women 1366 / Danuri Helpline 1577-1366).

- If you are in immediate danger of domestic violence or date violence, you need to escape the place first to avoid emergency so that you can protect the safety of yourself (and your children) which is the most important.

Child missing, kidnapping and abuse

- Teach your child not to follow strangers even though they act in a familiar way, and to shout for help if they are being taken forcefully.
- Teach your child to remember his/her name, age, address, telephone number and parents name. Try to remember where your child went, or with whom he/she went out, as well as their clothing before going out.

- Ensure necklaces, bracelets, name tags, etc. with the child's contact number are not seen easily from outside.
- Child abuse - children harassed physically, emotionally, and psychologically, or when they are neglected or not looked after - is severely punished.

School violence

- School violence means acts that may cause physical, psychological or property damages due to violence, threatening, bullying, etc. within/outside the school.
- Teach your child to do not use quiet roads alone and report damages, such as having their belongings being taken away through violence, immediately to the police station.
- It is advisable to seek testimony from surrounding friends who have witnessed the accident, and to know personal information of the perpetrator, time, location and method of school violence suffered.

Sexual crimes (Rape, sexual molestation and illegal filming, sexual trafficking, etc.)

- If you have been the victim of sexual assault, keep the clothes that you were wearing at the time unwashed and report the matter immediately by calling 112.
- Write down the criminal's characteristics or appearance or anything you can remember about the incident.
- If someone around you has been the victim of sexual assault, listen to what they tell you and help them receive consultation by calling 1577-1366.
- If you are a victim of forced prostitution, etc., call 1577-1366 for consultation.

Smishing

- Clicking on Internet addresses of mobile phone messages with contents such as 'free coupon', etc. → malicious code can be installed in the smartphone → resulting in losses of small quantities can occur even without the victim realizing it, or leakage of private or financial information, etc.
- Verify by telephoning before clicking Internet sites sent by messages even if sent by acquaintances, and strengthen security settings to ensure applications are not installed unilaterally to prevent losses.
※ Method to strengthen smartphone security settings: settings → security → device management → tick ✓ in the 'unknown origin'

Theft (sneakthieving, pickpocketing, snatching, etc.)

- When leaving your house empty for an extended period of time (outings, vacations):
 - Make arrangements so that regularly delivered articles, such as newspaper, milk, etc. do not accumulate in front of the house. Close and lock any openings (milk slots, pet doors, etc.).
 - Store valuables or cash in the bank. When storing valuables inside the house, divide and store them in multiple locations.
- Be careful in crowded places such as terminals, markets, etc. as pickpockets usually act in such places.
- Leave handbags or cross-bags to the wall or sidewalk side instead of wearing them towards the road side at all times, and wear it diagonally with shoulder straps of suitable length.
- Request assistance from a police officer when a large sum of cash has been withdrawn from your bank account.